

CLAIMS:

5 1 A method for distributing information concerning recommended steps for performing a process, comprising:

providing a computer network for communicating digital data between at least two locations;

first conveying, using said computer network, a request for a recommended process sequence of steps for performing a process, said request originating at a first location and directed to a second location;

processing, at said second location, said request to produce said recommended process sequence of steps for performing said process; and

second conveying, in response to said request and using said computer network, a response that includes said recommended process sequence of steps for performing said process, said response originating at said second location and directed to said first location.

2. The method as claimed in Claim 1, wherein:

said processing includes using a decision tree for use in determining said recommended process sequence of steps.

3. The method as claimed in Claim 2, wherein:

said decision tree includes a decision node that, based upon a decision, is used determine if a first sequence of steps or a second sequence of steps is part of said recommended process sequence of steps.

4. The method as claimed in Claim 1, wherein:

said processing includes using a notes tree for providing error proofing directions for said recommended process sequence of steps in said response.

5. The method as claimed in Claim 1, wherein:
said processing includes using a notes tree for providing best practices directions for said recommended process sequence of steps in said response.

5 6. The method as claimed in Claim 1, wherein:
said processing includes using a tree structure that is in the form a spreadsheet.

7. The method as claimed in Claim 1, wherein:
said processing includes calculating a value
10 associated with a step of said recommended process sequence of steps.

8. The method as claimed in Claim 7, wherein:
said calculating includes using a data file.

9. The method as claimed in Claim 7, wherein:
15 said calculating includes using a data file that is in the form of a spreadsheet.

10. A method for distributing information concerning recommended steps for performing a process, comprising:

20 providing a computer network for communicating digital data between at least two locations;

first conveying, using said computer network, a request for a recommended process sequence of steps for performing a process, said request having originated at a
25 first location and being directed to a second location;
and

second conveying, in response to said request and using said computer network, a response that includes said recommended process sequence of steps for performing
30 said process, said response having originated at said

second location and being directed to said first location.

11. The method as claimed in Claim 10, wherein:
said network includes the World Wide Web.

5 12. The method as claimed in Claim 10, wherein:
said providing includes providing one of the
following: a local area network and a wide area network.

10 13. The method as claimed in Claim 10, wherein:
said first conveying includes conveying said request
in the form of a spreadsheet.

14. The method as claimed in Claim 10, wherein:
said second conveying includes conveying said
response in the form of a spreadsheet.

15 15. The method as claimed in Claim 10, wherein:
said second conveying includes conveying said
recommended process sequence of steps in the form of a
spreadsheet.

20 16. A method for providing information concerning
recommended steps for performing a process, comprising
the steps of:

providing, in a computer memory, a decision tree
having at least two possible sequences of steps for
performing a process;

25 receiving a request, originating from a computer
input device, for a recommended process sequence of steps
for performing said process, said request including
information for use in determining a recommended process
sequence of steps from said at least two possible
sequences in said decision tree;

using, in a digital computer, said request and said decision tree to determine a recommended process sequence of steps for performing said process of a product; and

transmitting said recommended process sequence of steps towards a computer output device.

17. The method as claimed in Claim 16, further comprising:

permitting an expert to modify said decision tree.

18. The method as claimed in Claim 16, further comprising:

receiving said decision tree from a remote location relative to said digital computer.

19. The method as claimed in Claim 16, wherein:

said step of receiving includes conveying said request over a computer network.

20. The method as claimed in Claim 16, wherein:

said step of transmitting includes conveying said recommended process sequence of steps over a computer network.